



Versadial Software Maintenance Plan:

Maintaining an active software maintenance plan is crucial to ensuring your call recording system stays in tip-top shape. You take your car in for routine maintenance, a call recorder needs the same kind of care.

By renewing today, you stay at a low yearly rate and continue to get great benefits such as:

Advantages:

- Access to added features (see below for some of the latest features released)
- Improved user interface
- Lower costs for system expansion
- Access to support desk with unlimited support cases included
- Peace of mind that your system will be supported and running

Disadvantages of letting Maintenance plan expire:

- No support is available without active maintenance plan
- No software upgrades are available
- If you choose to reinstate your maintenance plan after interruption, your reinstatement rate will be significantly higher
- Replacement for lost license key is not available
- System expansion is more expensive, if needed, it would require plan reinstatement

Did you know?

Versadial can record VoIP, hosted cloud, digital, or analog lines? With an active maintenance plan, your recorder can be re-configured to continue to record even if you change your entire phone system!

Some Recent Features We Are Proud Of:

- Speech analytics
- Screen Capture feature
- Visual WAV representation and timeline view
- VoIP and RoIP recording enhancements
- Saved reports and search settings
- QC and Usability enhancements
- Improved cross-compatibility on device