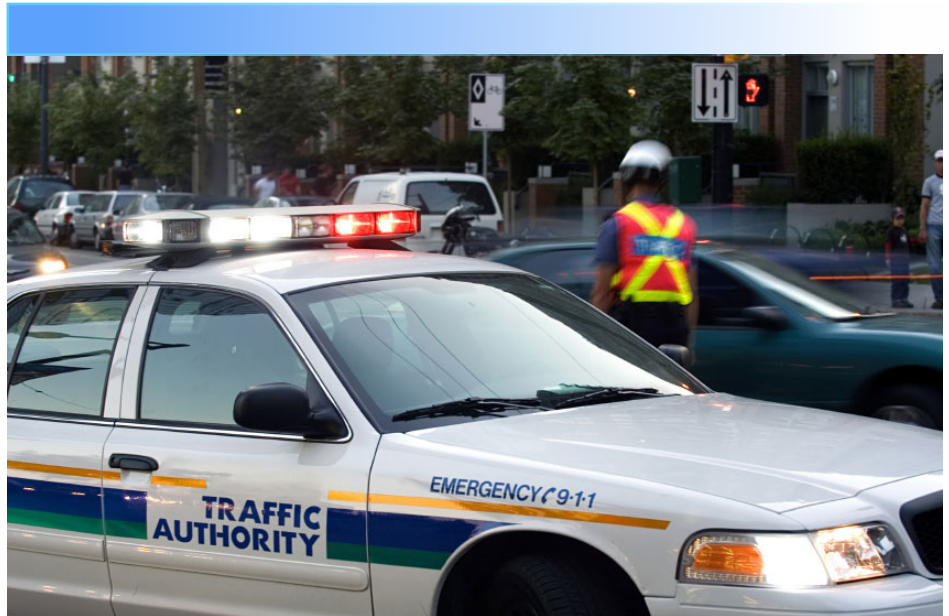




Reliable Recording for Public Safety

- » Record phones, radios, and mics
- » Rackmount and PC tower systems
- » Instant recall
- » Mixed playback to re-create emergency incident
- » ANI/ALI integration
- » Proprietary audio format
- » Tamper proof playback detection
- » Automatic archiving
- » System alarm notifications
- » PC screen capture



vs logger Product Overview

VOICE LOGGER SOFTWARE

Product Features:

- Designed for Microsoft Windows Platform
- Record up to 256 channels per system
- Extension-side recording for analog, digital PBX, and VoIP extensions
- Trunk-side recording for analog, T1/PRI, BRI, and SIP trunking lines
- Support for a wide range of phone PBX and CAD systems
- Unlimited remote access using remote client software
- Available Languages: English, Spanish, Portuguese, French, German, Russian, Turkish

Software Features:

- Integrate with CAD systems to capture ANI/ALI
- Monitor live calls
- Instant recall for listening to last 10, 30, or 60 seconds of a live call
- Search and playback by radio, extension, date, time, duration, caller ID, dialed number, ANI/ALI, and notes
- Mixed playback up to 9 recordings simultaneously to re-create emergency incident
- Playback proprietary audio files with remote client player (password protected)
- Tamper proof playback detects if recording matches unique ID algorithm
- Convert recordings to wave for emailing, burning to CD, or playing on media player
- Simple API for third party integration and save to external database

Productivity Functions:

- Capture PC screens to view user desktop activities
- Grade and score calls according to user defined criteria
- Report statistics to view, print, or save as pdf
- Recording schedules
- Audio and visual alarms of system errors

Audio File Management and Archiving:

- File size 2:1, 4:1, and 10:1 compression (6MB/hour)
- AGC or Audio Gain Control automatically balances audio level on both sides of the recording activity or conversation
- VOX threshold audio level sensitivity
- Automatic archiving to network drive, NAS/SAN, DVD+RW, External USB drive, or any removable media



**SAFE, SECURE,
RELIABLE RECORDING**

REMOTE CLIENT SOFTWARE

- Remote access from unlimited PCs
- Live monitor and playback over LAN or WAN
- Save favorite recordings to local drives
- Playback archived files in wave or proprietary format
- Support for TCP/IP network protocol
- Encrypted connection between server and remote client
- Password protected
- Full or limited access permissions

Remote Access Permissions:

- User ID and Password
- Allow full or limited access
- View and Monitor channels
- Playback, download, email, and save as wave
- Edit Notes
- Search Archives

Recording Trigger Detections:

- Voltage Change or Loop On/Off
- VOX or Voice Activated
- DTMF Tones
- Onhook Offhook
- D-Channel Events
- Manual Start/Stop
- External Program or API

